

Editorial Complaints to the BBC: April – June 2007

The BBC handled almost 29,000 complaints between April and June 2007. These ranged from a small number of complaints about potentially serious breaches of editorial guidelines through to a much larger collection of views about programme content and scheduling. The key themes which emerged are detailed below:

Complaint about the BBC: Complaints have been handled in response to media reports that the BBC has lost out in the bidding process for the rights to screen *Neighbours*.

Offence: There were complaints about the first episode in the series of *Ruddy Hell! It's Harry and Paul*, with some viewers feeling the Laurel and Hardy in Brokeback Mountain sketch to be tasteless and insulting.

Presentation and Trails: Some viewers have complained about the new end credits format that was launched across all BBC networks in June.

The BBC's responses to some of these recent issues can be read at www.bbc.co.uk/complaints.