Complaints to the BBC: August 2013

The BBC answered just over **13,000** complaints from the audience during August 2013. These ranged from a small number of complaints about alleged breaches of editorial guidelines through to a much larger collection of views about programme content and services.

This month there were complaints about coverage by BBC News of allegations that some Pentecostal churches were encouraging members of their congregations to cease taking medication for serious illnesses.

The BBC's responses to some recent issues can be read on the <u>BBC Complaints</u> website.