

COMPLAINTS TO THE BBC: MARCH 2008

Watershed:	1
Insufficient Coverage:	1
Scheduling:	1
Sensitivity and Portrayal:	1
Inappropriate Guest:	1
Irresponsibility:	1
Offence:	1

The BBC answered almost 12,000 complaints from the audience during March 2008. These ranged from a small number of complaints about potentially serious breaches of editorial guidelines through to a much larger collection of views about programme content and scheduling. The key themes which emerged are as follows:

Watershed: Complaints were answered from viewers who believed the scenes of the character Max being buried alive in *EastEnders* tx 21 March were unsuitable for broadcast before the watershed.

Insufficient Coverage: Complaints were answered from users of the *BBC Health website* who were unhappy with the removal of the complimentary medicine section from the site.

Scheduling: Complaints were answered from people who were unhappy that *Doctor Who* had been moved to an earlier time slot for its new series.

Sensitivity and Portrayal: Some viewers were unhappy with *Wonderland: The Curious World Of Frinton-On-Sea*. Complainants felt the programme gave an inaccurate portrayal of the town.

Inappropriate Guest: Complaints were answered from a number of *Friday Night With Jonathan Ross* viewers who felt Gillian McKeith to be a poor choice of guest.

Irresponsibility: Some viewers took offence to *Top Ground Gear Force*, and felt it inappropriate to destroy property whilst raising money for Sport Relief.

Offence: Complaints were answered from listeners unhappy that the presenter of *Newsdrive* read out a text from a member of the public which was offensive to supporters of Rangers FC.

The BBC's responses to some recent issues can be read at www.bbc.co.uk/complaints.