## Complaints to the BBC

This fortnightly report for the BBC complaints service<sup>1</sup> shows for the periods covered:

the number of complaints about programmes and those which received more than 100<sup>2</sup> at Stage 1 (Audience Services);

findings of subsequent investigations made at Stage 2 (by the Executive Complaints Unit)<sup>3</sup>; the percentage of all complaints dealt with within the target periods for each stage.

NB: Figures include, but are not limited to, editorial complaints, and are not comparable with complaint figures published by Ofcom about other broadcasters (which are calculated on a different basis). The number of complaints received is not an indication of how serious an issue is.

## Stage 1 complaints

Between 21<sup>st</sup> November 2022 4<sup>th</sup> December, BBC Audience Services (Stage 1) received a total of complaints about programmes. complaints in total were received at Stage 1.

BBC programmes receiving more than 100<sup>2</sup> complaints during this period:

World Cup 2022:	,		

Qatar v Ecuador

## Stage 2 complaints Executive Complaints Unit (ECU)

The Executive Complaints Unit made 7 findings at Stage 2 between 21<sup>st</sup> November 2022 4<sup>th</sup> December 2022. Highlighted text links to published findings<sup>4</sup>. Other recently-published findings can be found here: <u>http://www.bbc.co.uk/complaints/comp-reports/ecu/</u>

Unvaccinated	BBCTwo	20/07/2022	Inaccuracy and bias	Not upheld
		45/40/0000	-	
Match of the Day	BBCOne	15/10/2022	Offensive chanting	Not upheld
Today	Radio 4	03/10/2022	Failure to provide	Not upheld
			information about IEA	
BBC News (6pm)	BBCOne	02/09/2022	Bias on planning	Not upheld
			dispute in Epsom and Ewell	
Today	Radio 4	22/10/2022	Inappropriate	Not upheld
Tadau	Dealia 4	00/07/0000	description of Mao	Net unbeld
Today	Radio 4	23/07/2022	Misleading daim	Not upheld
			about climate	
			change	
BBC News (6 & 10pm)	BBCOne	05/10/2022		