

## Complaints to the BBC

This fortnightly report for the BBC complaints service<sup>1</sup> shows for the periods covered:

- the number of complaints about programmes and those which received more than 100<sup>2</sup> at Stage 1 (Audience Services);
- findings of subsequent investigations made at Stage 2 (by the Executive Complaints Unit)<sup>3</sup>;
- the percentage of all complaints

The Executive Complaints Unit made 12 findings at Stage 2 between 20 November – 3 December 2023. Highlighted text links to published findings<sup>4</sup>. Other recently-published findings can be found here: <http://www.bbc.co.uk/complaints/comp-reports/ecu/>

|                                       |                  |                          |  |                            |
|---------------------------------------|------------------|--------------------------|--|----------------------------|
|                                       |                  |                          |  |                            |
| The Kemps: All True                   | BBC Two          | 24/02/2023               | Inappropriate rape scene   | Not upheld                 |
| Good Morning Scotland                 | Radio Scotland   | 22/06/2023               | Guest's Labour affiliations not made clear                         | <a href="#">Not upheld</a> |
| Panorama: Is China Watching You?      | BBC One          | 26/06/2023               | Unfair to Hikvision UK Ltd   | Not upheld                 |
| Have I Got News for You               | BBC One          | 06/10/2023               | Inappropriate Laurence Fox reference x2                            | Not upheld                 |
| Salma El-Wardany                      | Radio 5 Live     | 12/08/2023               | Presenter rude to caller   | Not upheld                 |
| BBC Introducing Mixtape New Music Fix | Radio 6 Music    | 01/11/2021<br>05/11/2021 | Concerned by newspaper reports of inappropriate track being played | Not upheld                 |
| Trail for RuPaul's Drag Race UK       | BBC One          | Various                  | Inappropriate pre-watershed  | Not upheld                 |
| Reporting Scotland                    | BBC One Scotland | 07/09/2023               | Misrepresentation of minister in Scottish government               | <a href="#">Not upheld</a> |
| Talkback                              | Radio Ulster     | 18/09/2023               | "Defamation" of Russel Brand                                       | Not upheld                 |
| More or Less                          | Radio 4          | 20/09/2023               | Bias against Liz Truss   | <a href="#">Not upheld</a> |
| News (7am)                            | Radio 4          | 22/08/2023               | Misinformation about CEO remuneration                              | <a href="#">Not upheld</a> |

92% of complaints (11 out of 12) dealt with between 20 November – 3 December 2023 received a response within the target time.

<sup>4</sup> These include all upheld, partly-upheld and resolved findings, all not-upheld findings concerning impartiality and accuracy and all findings where there were more than 100 complaints about the same issue at Stage 1.