

Complaints to the BBC

This fortnightly report for the BBC complaints service¹ shows for the periods covered:

the number of complaints about programmes and those which received more than 100² at Stage 1 (Audience Services);
findings of subsequent investigations made at Stage 2 (by the Executive Complaints Unit)³;
the percentage of all complaints **dealt with** within the target periods for each stage.

NB: Figures include, but are not limited to, editorial complaints, and are not comparable with complaint figures published by Ofcom about other broadcasters (which are calculated on a different basis). The number of complaints received is not an indication of how serious an issue is.

Stage 1 complaints

Between 21 October –

| | | | | |
|---------------------|------------|------------|--|----------------------------|
| | | | | |
| The Wake Up Call | Radio Kent | 26/08/2024 | Insufficient information about anti-choking device | Upheld |
| Thought for the Day | Radio 4 | 27/08/2024 | Pro-Israel bias | Not upheld |