

Bénédicte: "Hello Madam."

Female Client: "I have earache. Do you have something for it?"

Bénédicte: "Yes, of course. Did you have any discharge from your ear in the night?"

Female customer: "No!"

Bénédicte: "No. Do you have a shooting pain?"

Customer: "Yes."

Bénédicte: "Right, I have something for you. Here, these are drops. One drop, three times a day for five days. Would you like anything else?"